

PEMPAL TCOP SV TO VIENNA FEEDBACK SURVEY

On January 28-30th, 2015, the PEMPAL TCOP representatives study visit to Vienna, Austria took place.

After the event, the on-line survey in two languages was created on the base of the standard set of questions developed by Secretariat. The aim of the survey was to receive event feedback and to learn plans for the future.

Link to the survey – <https://ru.surveymonkey.com/r/BC7SG25>

The survey started to collect responses on February, 6 and finished on February 13, 2015. Invitations to take part in the survey were sent to all participants of the event. We sent 11 invitations.

7 persons started to response to the survey. From these responses – 1 was from the resource persons, 6 — from the representatives of PEMPAL countries.

In this report, we analyze all 7 responses. For further calculation, we take this quantity as 100%.

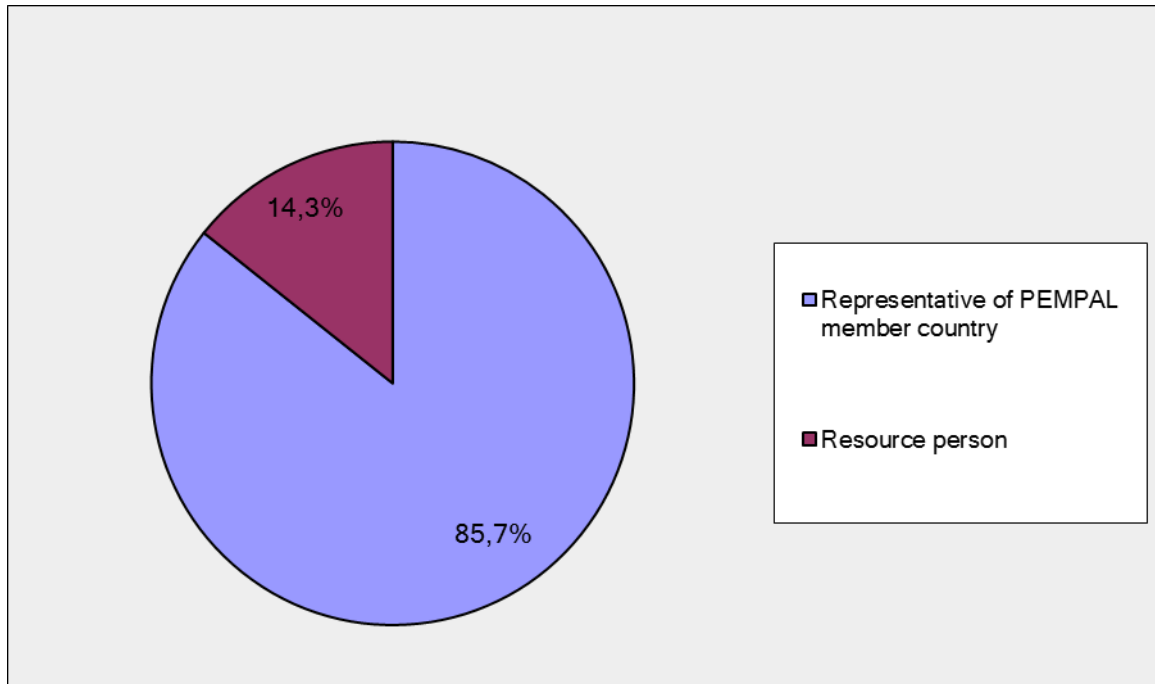
All these responses will be included in the general Feedback Event Database.

The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are a total of 23 questions in the survey.

ABOUT THE RESPONDENT

Q1 You are...

7 (100%) respondents gave answers. Among them: 6 representatives of PEMPAL countries, 1 Resource person.



Q2. Was this your first participation in a PEMPAL event?

All 7 (100%) respondents replied “No”.

Q3. How many PEMPAL events have you attended before?

All 7 (100%) respondents replied “More than 6”.

PART I EVENT DELIVERY

Q4. How do you rate your participation in this event?

7 (100%) answers were given. All respondents think that their participation in the event was 'Active'.

Q5. How do you rate event duration overall?

7 respondents (100%) answered this question.

Answer Options	Response Percent	Response Count
Too short	42,9%	3
About right	<u>57,1%</u>	<u>4</u>
Too long	0,0%	0

Q6. How much do you agree with the following statements about the participants of the event? (Please rate each item):

6 respondents (85.7%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The level of the event was appropriate for a person with my experience and knowledge	0	0	0	1	<u>5</u>	6	<u>4,8</u>
b) I learned from the experience of other participants in the event	0	0	0	<u>3</u>	<u>3</u>	6	4,5
c) Participants had about equal level of prior expertise relevant to the event topics	0	0	<u>1</u>	2	<u>3</u>	6	<u>4,3</u>
d) Content of presentations, hand-outs and other materials were appropriate for a person with my level of knowledge	0	0	0	2	<u>4</u>	6	4,7

Q7. How much do you agree with the following statements about the content design of the event?

7 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	0	<u>4</u>	3	7	4,4
b) The content of the event was properly prepared	0	0	0	3	<u>4</u>	7	4,6
c) The event addressed issues important to my work	0	0	0	1	<u>5</u>	6	<u>4,8</u>
d) The event covered a right number of topics for the amount of time available	0	0	<u>1</u>	<u>5</u>	1	7	<u>4,0</u>
e) Presentations made during the event were relevant and useful	0	0	0	2	<u>4</u>	6	4,7
f) Enough time was reserved for questions to speakers	0	0	1	<u>4</u>	2	7	4,1

1 comment was left:

“To fully understand the topic set, time did not allow us to take to respond to your questions..”

Q 8. How much do you agree with the following statements about the outcomes of the event?

7 responses (100%) were left.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) Participants were familiarized with the main elements of the Austrian PFM reform	0	0	0	3	<u>4</u>	7	4,6
b) TCOP Executive Committee made good progress in preparing the treasury community's events planned for the first half of 2015 and developing TCOP inputs for PEMPAL mid-term review	0	0	0	1	<u>5</u>	6	<u>4,8</u>

No comments were left.

PART 2 EVENT ADMINISTRATION

Q 9. Please rate the quality of the organization and administration of the event:

Answered question – 7 (100%). Most of the ratings are positive.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Quality of organization							
choice of venue	0	0	0	0	<u>6</u>	6	5
travel arrangements	0	0	0	1	<u>6</u>	7	4,9
event logistics	0	0	0	0	<u>7</u>	7	5
Quality of administration (staff responsiveness, written communication, participant registration, etc.)	0	0	0	0	<u>7</u>	7	5

There were left no comments.

Q 10. Did you receive agenda and event information in sufficient time before the event for them to be useful?

5 (71.4%) answers were given. And 100% responses were “Yes”

Q 11. Did you receive practical information (about the accommodation and other facilities, etc.) prior to the event?

6 (85.7%) answers were given. 100% of them are “Yes”.

Q12. Are you satisfied with the quality of interpretation provided during the event?

7 (100%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
	0	0	0	2	<u>5</u>	7	4,7

No comments were given.

Q13. Are you satisfied with the quality of written translation of event materials?

7 (100%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
	0	0	0	3	<u>4</u>	7	4,6

No comments were given.

PART 3 OVERALL IMPRESSION

Q14. Did the event disappoint, meet, or exceed your expectations?

6 (85.7%) participants answered the question.

Answer Options	Response Percent	Response Count
Disappoint	16,7%	1
Meet	66,7%	4
Exceed	16,7%	1

Q15. What did you like best about the event?

5 comments were left. All of them are valid. Participants like different aspects of the event:

1. *I was impressed with the first day presentations, the amount of work and progress that was accomplished and the efforts of speakers to make everything clear for the audience.*
2. *I mentioned in masterclasses proposed materials were approved, that it was for my new treasures.*
3. *Openness of the colleagues and their willingness to share their experience*
4. *Content of the presentations*
5. *Very well structured*

Q16. What did you not like most about the event?

5 comments were left. 2 of them are comments: “*Everything was awesome. I loved every minute of this event.*”. and “*For a limited time, all materials were completely fascinating.*”

1. *I found the second day presentations little boring, could have been more focused on functional points rather than technical.*
2. *It would be better to have more time*
3. *Less time to communicate with the hosting party*

Q17. Do you plan to brief your colleagues about the event?:

6 (85.7%) participants answered the question. And 100% of them (6) responded “Yes”.

Q18. How do you plan to brief your colleagues?

Answered question – 6. Most of respondents were going to share materials.

Answer Options	Response Percent	Response Count
Share materials	66,7%	4
Make a presentation	16,7%	1
Prepare a back-to-office report	50,0%	3

1 comment was given: “*briefing them in the meeting.*”

Q19. How much do you agree with the following statement?

6 respondents (85.7%) answered this question. Average rating is positive.

Answer Options	1 not at all	2	3	4	5 completely	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	0	0	2	4	6	4,7

Q20. How can you apply the acquired knowledge?

5 comments were left.

1. *The experience of accomplishing accrual accounting project contains many practical points that I will apply to our case.*
2. *We are now in the Republic of public finance management reform is in progress, so this experience is very important for us.*
3. *In developing methodology and in decision making*
4. *Practical implementation*
5. *We are running the same software platform therefore it is easy for us to adapt introduced solutions.*

Q21. Overall, my satisfaction with the event was...

Answered question – 6 (85.7%). There were no negative answers.

1 not satisfied	2	3	4	5 highly satisfied	Response Count	Average
0	0	0	2	<u>4</u>	6	4,7

PART 4 RECOMMENDATIONS FOR THE FUTURE

Q22. Do you have any suggestions to improve the content, approach and other aspects of such events in future:

3 comments were left, and 2 of them consists suggestions.

1. *Submit that such seminars have been conducted in more countries forsook and sufficient time for their understanding.*
2. *More communication and practical demonstration*
3. *Everything is fine. Don't fix it if it is not broken.*

Q23. Are there any other products, research or services useful for your work that PEMPAL could provide?

2 comments were left.

1. *"PEMPAL network inputs countries that would be placed on their public finance management experience. For example, in the areas of budget, treasury and accounting CDN with international regimes."*
2. *As we are progressing toward a complete FMIS integration system, we might use PEMPAL's research papers in the future.*