

PEM PAL BCOP PEFA WORKSHOP IN DEN HAAG.

FEEDBACK SURVEY

On June 25-27, 2014, PEMPAL BCOP PEFA workshop took place in The Hague, Netherland. After the event, the on-line survey in two languages was created. The aim of the survey was to receive event feedback.

Link to the survey – <https://ru.surveymonkey.com/s/R56THNV>

The survey started to collect responses on June 30 and finished on July 09, 2014.

Invitations to take part in the survey were sent to 23 participants of the workshop.

12 responses (52.2%) were fully completed. In this report, we analyze all 12 responses. For further calculation, we take this quantity as 100%.

All these responses will be included in the general Feedback Event Database. All responses are not identified by source and sent on a confidential basis to Nina Duduchava of the World Bank who prepares this report.

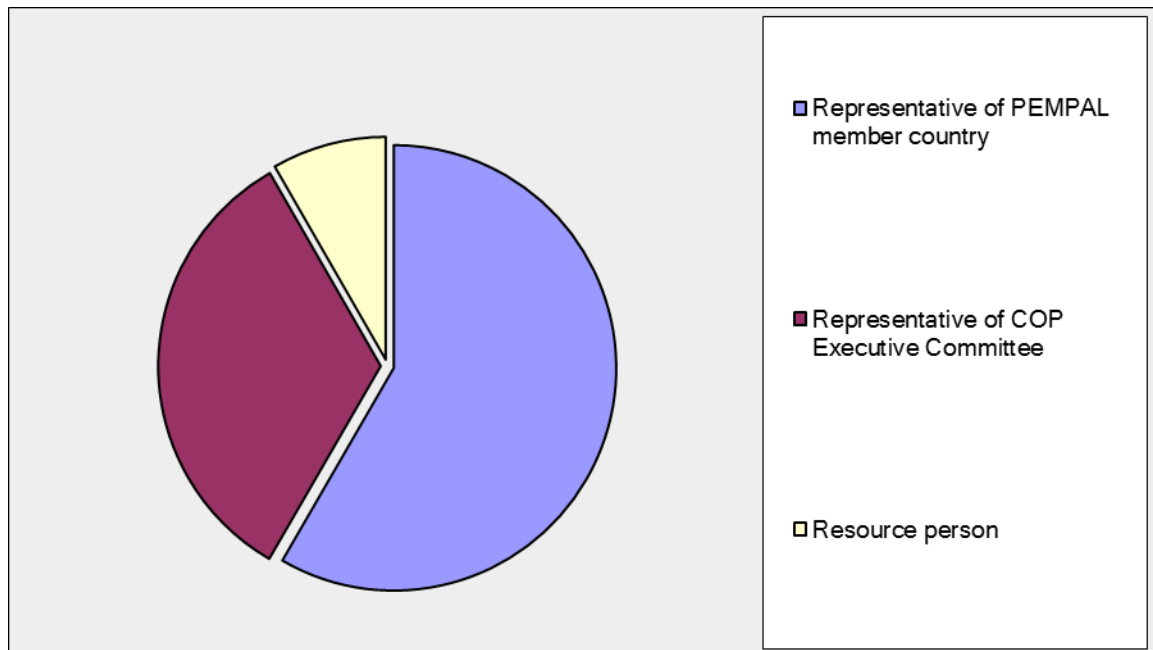
The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are total 24 questions.

ABOUT THE RESPONDENT

Q1 You are..

12 (100%) respondents gave answers.

Answer options	Response Percent	Response Count
Representative of PEMPAL member country	58,3%	7
Representative of COP Executive Committee	33,3%	4
Resource person	8,3%	1



Q2. Was this your first participation in a PEMPAL event?

12 respondents (100%) answered this question. And 100% of them replied “No”.

Q3. How many PEMPAL events have you attended before?

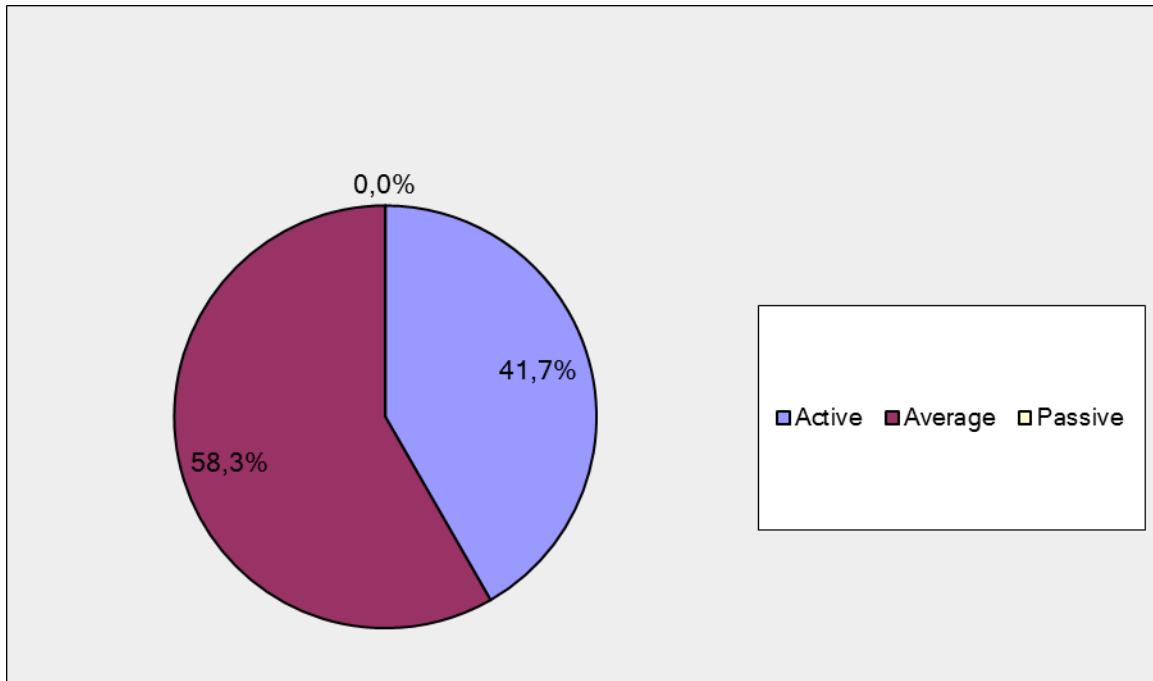
12 respondents (100%) answered this question.

1-2	3-4	5-6	more than 6	Response Count
2	2	3	5	12

PART I EVENT DELIVERY

Q4. How do you rate your participation in this event?

12 (100%) answers were given. 5 (41.7% from responded) respondents think that their participation in the event was 'Active'. 7 (58.3%) respondents think that their participation was 'Average'. And nobody choses the option "Passive".



Q5. How do you rate the duration of the event overall?

12 respondents (100%) answered this question. and all of them think that the duration was "About right".

Q6. How much do you agree with the following statements about the participants of the event?

12 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The level of the event was appropriate for a person with my experience and knowledge	0	0	<u>2</u>	2	<u>8</u>	12	<u>4,5</u>
b) I learned from the experience of other participants in the event	0	0	1	5	<u>6</u>	12	4,4
c) Participants had about equal level of prior expertise relevant to the event topics	0	0	1	<u>6</u>	5	12	<u>4,3</u>
d) Content of presentations, hand-outs and other materials were appropriate for a person with my level of knowledge	0	0	<u>2</u>	2	<u>8</u>	12	<u>4,5</u>

Q7. How much do you agree with the following statements about the content design of the event?

12 responses (100%) were received.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	1	1	<u>10</u>	12	<u>4,8</u>
b) The content of the event was properly prepared	0	0	1	1	<u>10</u>	12	<u>4,8</u>
c) The event addressed issues important to my work	0	0	1	3	<u>8</u>	12	4,6
d) The event covered a right number of topics for the amount of time available	0	0	1	2	<u>9</u>	12	4,7
e) Presentations made during the event were relevant and useful	0	0	1	2	<u>9</u>	12	4,7
f) Enough time was reserved for questions to speakers	0	0	1	3	<u>8</u>	12	4,6

1 comment was left: (Here and after pieces of critical feedback are underlined.)

Presentations for the OECD-SBO meeting were e-mailed quite late and there was no time to go through them.

Q8. How much do you agree with the following statements about the outcomes of the event?

12 responses (100%) were received.

Event objective has been achieved:	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) For BCOP members to be provided an overview by the PEFA Secretariat of the proposed PEFA Framework revisions	0	0	0	3	<u>9</u>	12	4,75
b) Give an opportunity for PEMPAL member countries to ask questions and provide input on their application	0	0	0	2	<u>10</u>	12	4.8

1 comment was left: *This workshop helped me clarify some dilemmas about the PEFA Assessment Report in Bosnia and Hercegovina, i.e. Republic of Srpska, regarding the purpose and the use of the PEFA Assessment Report, regardless of whether it will be published or not.*

PART 2 EVENT ADMINISTRATION

Q9. Please rate the quality of the organization and administration of the event:

Answered question – 12 (100%). Most of the ratings are high.

Answer Options	1 low	2	3	4	5 high	Response Count	Average rating
Quality of organization	0	0	1	1	<u>10</u>	12	4,75
Quality of administration	0	0	1	0	<u>11</u>	12	4,8

There were left 2 comments.

- 1. Probably a taxi to the airport should be booked a bit in advance. The Amsterdam airport is huge and we barely had time to register and find our gate.*
- 2. its average, for PemPal side --- 5*

Q10. Did you receive agenda and event information in sufficient time before the event for them to be useful?

12 (100%) answers were given. And all the responses were “Yes”.

Q11. Did you receive practical information (about the accommodation and other facilities, etc.) prior to the event?

12 (100%) answers were given. And all of them were “Yes”.

Q12. Are you satisfied with the quality of simultaneous interpretation provided during the event? Q13. Are you satisfied with the quality of written translation of event materials?

12 responses were given (100%) to both questions.

Answer Options	1 low	2	3	4	5 high	Response Count	Average rating
simultaneous interpretation	0	0	0	3	<u>9</u>	12	4,75
written translation	0	0	0	4	<u>8</u>	12	4,7

There was left 1 comment to Q12 and 2 comments to Q13.

Q12

As for the BCS interpretation, I think the interpretation was professional and our interpreters did a good job, even though I do not speak English.

Q13

- 1. I'd like to have materials from OESD meeting in Russian – part of them was only in English.*
- 2. Translation of a hundred OECD presentations was not fresh (s tim sto prezentacije OECDa nismo dobili sve prevedene)*

PART 3 OVERALL IMPRESSION

Q14. Did the event disappoint, meet, or exceed your expectations?

There are 12 (100%) answered question.

Answer Options	Response Percent	Response Count
Disappoint	8,3%	1
Meet	83,3%	10
Exceed	8,3%	1

Q15. What did you like most about the event?

8 comments were left. 2 of them are comments like: “Everything”.

- 1. I liked most of all the practical exercises in groups, when we were asked to make our own assessment by given parameters*
- 2. This was the first time I attended such a high level event. Most of the presentations were clear and I think that the main objective of the meeting was achieved – to measure and compare the level of budget reform implementation and public finance management reform in our countries.*
- 3. presentations*
- 4. Opportunity to discuss experiences and examples of other countries, as well as approaches to the assessment of public expenditure, taking into account their understanding by the relevant WB unit. It was particularly interesting in view of recent assessment of public expenditure in the Republic of Belarus.*
- 5. The practical exercises were very useful.*
- 6. country presentations*

Q16. What did you not like most about the event?

4 informative comments were left. 1 of them is a comment: “Nothing” It means that there are 3 comments about elements which were not like by participants.

- 1. There was no a specific topic of the OECD-SBO meeting. It is understandable given that the event was about 10 years of work*
- 2. Topics*
- 3. Planning of the last day*

Q17. Do you plan to brief your colleagues on this event?

12 responses were given (100%) and all of them are “Yes”.

Q18. How do you plan to brief your colleagues?

12 responses were given

Answer Options	Response Percent	Response Count
Share materials	66,7%	8
Make a presentation	16,7%	2
Prepare a back-to-office report	41,7%	5

1 comment was left: *I will do a review article in our professional magazine for workers of the financial system*

Q19. How much do you agree with the following statement?

10 respondents (83.3%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	0	0	3	<u>7</u>	10	4,7

Q20. How can you apply the acquired knowledge?

6 comments were left.

- 1. In PEFA assessment in my country.*
- 2. I will propose in my report the "steps" that must be implemented to achieve more effective and more efficient results of the budget reform in the Republic of Srpska.*
- 3. Areas of improvement should be identified based on PEFA indicators*
- 4. 4. First, we will make more informed conclusions of a recent assessment of public expenditure; Secondly, we will take into account some ideas when develop the strategy of public expenditure management; Third, we will make suggestions for corrective PEFA; Fourthly, we will have good experience in undertaking further assessments*
- 5. In my daily works*
- 6. share with my colleagues*

Q21. Overall, my satisfaction with the event was...

Answered question – 12 (100%). And 83.3% of the respondents (10) considered themselves as ‘highly satisfied’. Rating given by 2 persons was “4”. Average rating is 4.8.

RECOMMENDATIONS FOR THE FUTURE

Q22. Do you have any suggestions to improve the content, approach and other aspects of such events in future?

5 comments were left and 2 of them consist suggestions.

- 1. My opinion is that all participants had the opportunity to say and do what they wanted.*
- 2. specific topics and consultants who have practical experience in that field*

Q23. After this PEFA workshop, you participated in the annual OECD Senior Budget Officers meeting on 26-27 June. If you have any suggested improvements to PEMPAL's participation in this meeting, please provide your input here.

5 comments were left and 4 of them consist suggestions.

- 1. I think that PEMPAL did a good job with the workshop on PEFA framework and later with the presentation of the survey results. It created a sense of completeness and challenge for the future, because there will always be room for improvement and exchange of experience.*
- 2. To participate in all events whenever it is possible*
- 3. Firstly - to participate, secondly - to analyze more and to compare PEMPAL countries with OECD member countries with analysis of reasons for deviations. It is necessary to decide if the specific features need to be taken into our daily practice and to strive for, or they exist only because of geography, mentality and other reasons.*
- 4. not make it together with OECD. PemPal is more efficient*

Q24. Are there any other products, research or services that PEMPAL could provide that would be useful for your work?

2 informative comments were left.

- 1. Translation of OECD literature.*
- 2. Yes. Analysis of intergovernmental fiscal relations, budget allocation between regions.*