

# **PEMPAL BCOP BLTWG VIDEOCONFERENCE. FEEDBACK**

## **SURVEY**

On October 13, 2021, BLT working group of the Budget Community of Practice met through videoconference on workshop on Ways for Ministries of Finance to Improve Transparency and Budget Literacy/Understanding Within the Budget Planning Process.

After the event, the on-line survey in three languages was created on the base of the standard set of questions developed in June 2017 and narrowed down in 2020 following transition to the virtual mode of the network operation. The aim of the survey was to receive event feedback and to learn plans for the future.

Link to the survey – <https://www.surveymonkey.com/r/8K985FR>

The survey started to collect responses on October 20 and finished on November 8, 2021.

Invitations to take part in the survey were sent to all participants of the event. We sent 35 invitations.

21 persons started to respond to the survey. In this report, we analyze all 21 responses. For further calculation, we take this quantity as 100%.

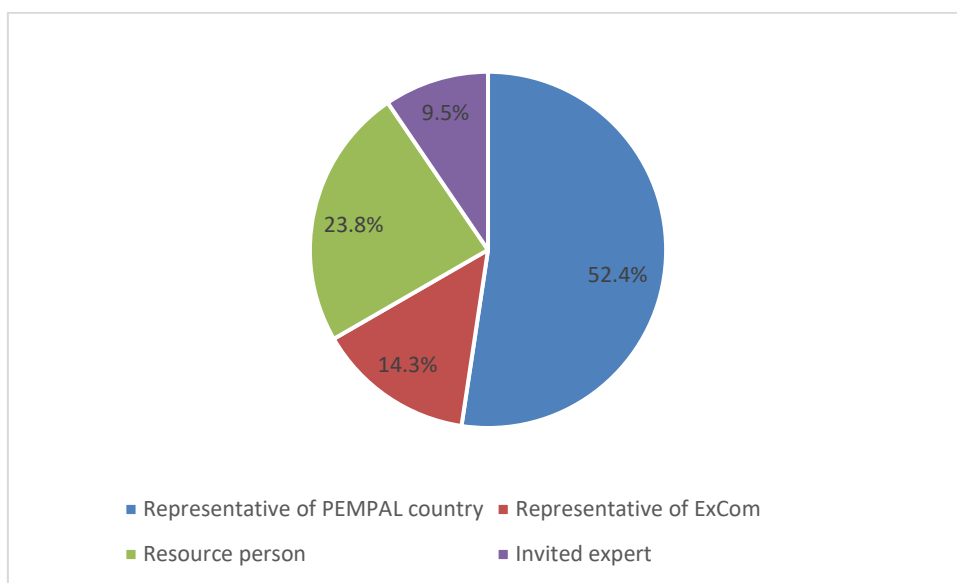
All these responses will be included in the general Feedback Event Database.

The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are a total of 27 questions in the survey.

## ABOUT THE RESPONDENT

### **Q1 You are...**

21 (100%) respondents gave answers. Among them: representatives of PEMPAL country (but not members of the Executive Committee) — 11; representatives of BCOP Executive Committee — 3; resource persons — 5; invited experts — 2.



### **Q2. Was this your first participation in a PEMPAL event?**

21 respondents (100%) answered this question.

Answer Options	Response Percent	Response Count
Yes	14,3%	3
No	<b>85,7%</b>	<b>18</b>

### **Q3. How many PEMPAL events have you attended before?**

This question was seen only by those respondents who chose “No” in the previous question.

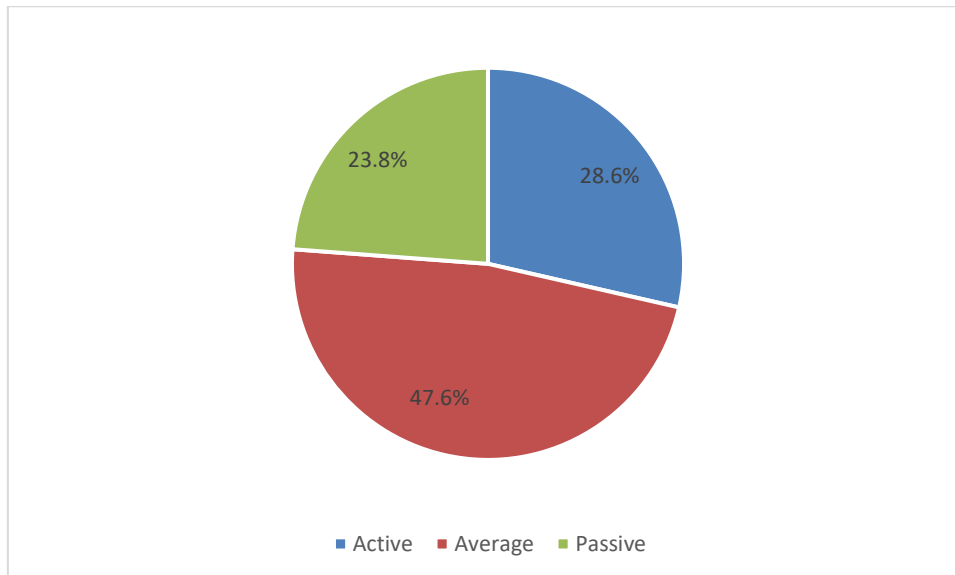
18 respondents replied.

1-2	3-4	5-6	more than 6	Response Count
3	3	3	<b>9</b>	18

## ***PART I EVENT DELIVERY***

### **Q4. How do you rate your participation in this event?**

21 (100%) answers were given. 6 respondents think that their participation in the event was 'Active'. 10 respondents think that their participation was 'Average'. 5 - chose the option "Passive".



### **Q5. How do you rate the event duration overall?**

21 respondents (100%) answered this question.

Answer Choices	Response Percent	Response Count
Too short	0,0%	0
About right	<b>95,2%</b>	<b>20</b>
Too long	4,8%	1

### **Q6. How much do you agree with the following statement about the participants of the event?**

21 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The level of the event was appropriate for a person with my experience and knowledge	0	0	2	5	<b>14</b>	21	<b>4,6</b>
b) I learned from the experience of other participants in the event	0	<b>1</b>	4	4	<b>12</b>	21	4,3
c) Participants had about equal level of prior expertise relevant to the event topics	0	<b>1</b>	5	7	<b>8</b>	21	4,0
d) Content of presentations, hand-outs and other materials were appropriate for a person with my level of knowledge	0	0	3	5	<b>13</b>	21	4,5

**Q7. How much do you agree with the following statements about the content design of the event?**

21 respondents (100%) replied to this question.

Answer Options	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
a) The event agenda was properly planned	0	0	2	4	<u>15</u>	21	<u>4,6</u>
b) The content of the event was properly prepared	0	0	1	6	<u>14</u>	21	<u>4,6</u>
c) The event addressed issues important to my work	0	0	4	4	<u>12</u>	20	4,4
d) The event covered a right number of topics for the amount of time available	0	0	4	4	<u>13</u>	21	4,4
e) Presentations made during the event were relevant and useful	0	0	3	3	<u>14</u>	20	<u>4,6</u>
f) Enough time was reserved for questions to speakers	0	1	1	6	<u>13</u>	21	4,5

1 comment was left: *The event agenda was well planned*

**Q8. How much do you agree with the following statements about the outcomes of the event?**

21 responses (100%) were left.

Event objectives has been achieved:	1 strongly disagree	2	3	4	5 Strongly agree	Response Count	Average
to look into the ways to increase transparency and improve budget literacy from the demand side of the journalistic community	0	0	1	8	<u>12</u>	21	<u>4,5</u>
to learn the experience of the Ministry of Finance of the Republic of Uzbekistan in the popularization of budget data and participatory budgeting	0	0	4	6	<u>11</u>	21	4,3
to get acquainted with the experience of presenting open budget data by the Ministry of Finance of Ukraine from the point of view of using the capabilities of modern information technologies	0	0	2	7	<u>12</u>	21	<u>4,5</u>
to discuss the content and framework of the upcoming knowledge product	0	0	2	8	<u>11</u>	21	4,4

No comments were left.

**Q9. Please rate the quality of the leadership and management provided to the event by the following:**

20 responses (95,2%) were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
BCOP Executive Committee	0	0	1	2	<u>17</u>	20	4,8
WB Resource Team	0	0	1	2	<u>17</u>	20	4,8

1 comment was left: *Everything was organized at an enviable level.*

**Q10. Please rate the work of the event speaker(s):**

20 responses (95,2%) were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Work of the event speaker (s)	0	0	2	3	<u>15</u>	20	4,7

No comments were left.

PART 2 EVENT ADMINISTRATION

**Q11. Please rate the quality of the administration of the event:**

Answered question – 21 (100%).

Answer Options	1 low	2	3	4	5 high	Response Count	Average
<b>Quality of administration</b>							
- Secretariat staff responsiveness	0	0	1	3	<b>17</b>	21	<b>4,8</b>
- written communication	0	0	1	4	<b>16</b>	21	<b>4,7</b>
- participant registration	0	0	0	5	<b>16</b>	21	<b>4,8</b>

No comments were left.

**Q12. Was the guidance provided in the event announcement message sufficient for you to prepare for the event?**

21 (100%) answers were given. And 100% responses were “Yes”.

**Q13. Were the guidance materials on the new videoconference tool (KUDO) sufficiently clear?**

21 (100%) answers were given. And 100% responses were “Yes”.

**Q14. Did you experience any problems with using the videoconference tool (KUDO)?**

20 (95.2%) answers were given.

	Yes		No		Total
<b>Connecting to KUDO</b>	10%	2	90%	18	20
<b>Voice quality</b>	15%	3	85%	17	20
<b>Video quality</b>	15%	3	85%	17	20
<b>Translation sound during the sessions</b>	15%	3	85%	17	20
<b>“Requesting to speak” to give questions</b>	20%	4	80%	16	20

No comments were left.

**Q15. Are you satisfied with the quality of simultaneous interpretation provided during the event?**

19 (90.5%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Quality of sim. interpretation	0	0	1	4	<u>14</u>	19	4.7

1 comment was left: *As before, the interpretation was at a high level. Interpreters are familiar with the material they are translating.*

**Q16. Are you satisfied with the quality of written translation of event materials?**

19 (90.5%) answers were given.

Answer Options	1 low	2	3	4	5 high	Response Count	Average
Quality of written translation	0	0	3	3	<u>13</u>	19	4,5

No comments were left.

### ***PART 3 OVERALL IMPRESSION***

#### **Q17. Did the event disappoint, meet, or exceed your expectations?**

20 (95.2%) participants answered the question.

Answer Choices	Responses	
Disappoint	0%	0
Meet	<b>80%</b>	<b>16</b>
Exceed	20%	4

#### **Q18. What did you like best about the event?**

9 comments were left:

1. *Examples of Ukraine*
2. *it was everything ok*
3. *Despite the virtual mode of the event, there were a "live" conversation and discussion of issues.*
4. *quality of all presentations*
5. *Everything*
6. *I especially liked Greg Rosenberg's presentation: Ways to Increase Transparency and Improve Budget Literacy from the Journalist Community's Perspective. The experience of South Africa.*
7. *Thank you, everything was well organized .*
8. *Everything was interesting*
9. *Practical examples*

#### **Q19. What did you not like most about the event?**

6 comments were left. 5 of them: "Everything was good."

Other comment: *Not all participants from BCOP members were proactive during discussions, especially it is related to the discussion on the next KP's scope.*

#### **Q20. Do you plan to brief your colleagues about the event?**

20 (95.2%) participants answered the question. And 95% of them responded "Yes". One person replied "No."



### **Q21. How do you plan to brief your colleagues?**

Answered question –17 (81%).

Answer Options	Response Percent	Response Count
Share materials	<b>94,1%</b>	<b>16</b>
Make a presentation	11,8%	2
Prepare a back-to-office report	29,4%	5

2 comments were left:

- 1. I told colleagues about the experience of countries on the discussed issue.*
- 2. Some colleagues participated the videoconference with me. This time, a spokeswoman for the Ministry of Finance also responded, and she is also very pleased to have participated. I will dispatch the others materials.*

### **Q22. How much do you agree with the following statement?**

19 respondents (90.5%) answered this question. Average rating is positive.

Answer Options	1 not at all	2	3	4	5 completely	Response Count	Average
I will be able to apply the knowledge acquired at this event to my work	0	0	4	5	<b>10</b>	19	4,3

### **Q23. How can you apply the acquired knowledge?**

5 comments were left.

- 1. When developing regulatory documents.*
- 2. to use in practice.*
- 3. By communication with media.*
- 4. I often participate in workshops in the field of budgeting (planning, transparency, budget literacy) for budget users, as well as for leaders.*
- 5. Through the application of the experience of the countries from the presentations.*

### **.Q24. Overall, my satisfaction with the event was...**

Answered question – 19 (90.5%).

1 not satisfied	2	3	4	5 highly satisfied	Response Count	Average
0	0	2	3	<b>14</b>	19	4,6

**Q25. If you have any other comments you would like to provide us, please provide them here.**

No informative comments were left.

#### ***PART 4 RECOMMENDATIONS FOR THE FUTURE***

**Q26. How often will you be able (willing) to participate in such videoconferences in the future?**

8 comments:

1. *Often (2 comments).*
2. *Always.*
3. *I will always participate with pleasure*
4. *I per month*
5. *I participate in all events.*
6. *Whenever would be possible.*
7. *I want to be involved to all such videoconferences.*

**Q27. Do you have any suggestions to improve the content, approach and other aspects of such events in future:**

No informative comments were left.