**PEMPAL BCOP VIDEOCONFERENCE. FEEDBACK SURVEY**

On November 12, 2020, the BLTWG of the Budget Community of Practice met through videoconference on Mechanisms for National Ministries of Finance to Facilitate Participatory Budgeting at Subnational Level and to Design Participatory Budgeting Initiatives at the National Level.

After the event, the on-line survey in three languages was created on the base of the standard set of questions developed in June 2017. The aim of the survey was to receive event feedback and to learn plans for the future.

Link to the survey – <https://www.surveymonkey.com/r/BDSYCPQ>

The survey started to collect responses on November 19 and finished on December 1, 2020.

Invitations to take part in the survey were sent to all participants of the event. We sent 20 invitations.

12 persons started to respond to the survey. In this report, we analyze all 12 responses. For further calculation, we take this quantity as 100%.

All these responses will be included in the general Feedback Event Database.

The questionnaire comprises five parts: About the Respondent, Event Delivery, Event Administration, Overall Impression, and Recommendations for the Future. There are a total of 26 questions in the survey.

*ABOUT THE RESPONDENT*

### Q1 You are...

### 12 (100%) respondents gave answers. Among them: representatives of PEMPAL country (but not members of the Executive Committee) — 4; representatives of BCOP Executive Committee — 4; resource persons — 1; invited experts — 3.

**Q2. Was this your first participation in a PEMPAL event?**

12 respondents (100%) answered this question.

|  |  |  |
| --- | --- | --- |
| **Answer Options** | **Response Percent** | **Response Count** |
| Yes | 25 | 3 |
| No | **75** | **9** |

**Q3. How many PEMPAL events have you attended before?**

This question was seen only by those respondents who chose “No” in the previous question.

9 respondents replied.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **1-2** | **3-4** | **5-6** | **more than 6** | **Response Count**  |
| 1 | 2 | 1 | **5** | 9 |

***PART I EVENT DELIVERY***

**Q4. How do you rate your participation in this event?**

12 (100%) answers were given. 7 respondents think that their participation in the event was ‘Active’. 5 respondents think that their participation was ‘Average’. No one chose the option “Passive”.

**Q5. How do you rate the event duration overall**?

12 respondents (100%) answered this question. All the respondents think that the event duration overall was “About right”.

**Q6. How much do you agree with the following statement about the participants of the event?**

11 respondents (91.7%) replied to this question.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 strongly disagree** | **2** | **3** | **4** | **5 Strongly agree** | **Response Count** | Average |
| The level of the event was appropriate for a person with my experience and knowledge | 0 | 0 | 0 | 2 | **9** | 11 | 4,8 |

**Q7. How much do you agree with the following statements about the content design of the event?**

11 respondents (91.7%) replied to this question.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 strongly disagree** | **2** | **3** | **4** | **5 Strongly agree** | **Response Count** | Average |
| a) The event agenda was properly planned  | 0 | 0 | 0 | 1 | **10** | 11 | 4,9 |
| b) The content of the event was properly prepared  | 0 | 0 | 0 | 1 | **10** | 11 | 4,9 |
| c) The event addressed issues important to my work  | 0 | 0 | 0 | 4 | **7** | 11 | 4,6 |
| d) The event covered a right number of topics for the amount of time available | 0 | 0 | 0 | 3 | **8** | 11 | 4,7 |
| e) Presentations made during the event were relevant and useful  | 0 | 0 | 0 | 0 | **10** | 10 | **5.0** |
| f) Enough time was reserved for questions to speakers | 0 | 0 | 0 | 1 | **10** | 11 | 4,9 |

No comments were left.

**Q8. How much do you agree with the following statements about the outcomes of the event?**

11 responses (91.7%) were left.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Event objectives has been achieved:** | **1 strongly disagree** | **2** | **3** | **4** | **5 Strongly agree** | **Response Count** | **Average**  |
| To present a first draft of the BLTWG knowledge product Mechanisms for the National Ministries of Finance to Facilitate Participatory Budgeting at Subnational Level and Design Particularly Budgeting Initiatives at the National Level | 0 | 0 | 0 | 1 | **10** | 11 | 4,9 |
| To gather feedback and comments on the draft product, based on which it will be finalized  | 0 | 0 | 0 | 1 | **10** | 11 | 4,9 |

No comments were left*.*

**Q9. Please rate the quality of the leadership and management provided to the event by the following:**

11 responses (91.7%) were given.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 low** | **2** | **3** | **4** | **5 high** | **Response Count** | Average |
| BCOP Executive Committee  | 0 | 0 | 0 | 2 | **9** | 11 | 4,8 |
| WB Resource Team  | 0 | 0 | 0 | 2 | **9** | 11 | 4,8 |

No comments were left*.*

**Q10. Please rate the work of the event speaker(s):**

10 responses (83.3%) were given.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 low** | **2** | **3** | **4** | **5 high** | **Response Count** | Average |
| Work of the event speaker (s) | 0 | 0 | 0 | 2 | **8** | 10 | 4,8 |

No comments were left*.*

# PART 2 EVENT ADMINISTRATION

**Q11. Please rate the quality of the administration of the event:**

Answered question – 11 (91.7%).

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 low** | **2** | **3** | **4** | **5 high** | **Response Count** | Average |
|  | **Quality of administration** |
| - Secretariat staff responsiveness  | 0 | 0 | 0 | 1 | **10** | 11 | **4.9** |
| - written communication  | 0 | 0 | 0 | 2 | **9** | 11 | 4,8 |
| - participant registration | 0 | 0 | 0 | 2 | **9** | 11 | 4,8 |

No comments were left.

**Q12. Was the guidance provided in the event announcement message sufficient for you to prepare for the event?**

10 (83.3%) answers were given. And 100% responses were “Yes”.

**Q13. Were the guidance materials on the new videoconference tool (KUDO) sufficiently clear?**

10 (83.3%) answers were given. And 100% responses were “Yes”.

**Q14. Did you experience any problems with using the new videoconference tool (KUDO)?**

3 comments were left:

1. *No*.
2. *The platform often froze and the translation was not always audible.*
3. *I had no problems using the new platform. Everything was extremely simple.*

**Q15. Are you satisfied with the quality of simultaneous interpretation provided during the event?**

10 (83.3%) answers were given.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 low** | **2** | **3** | **4** | **5 high** | **Response Count** | **Average** |
| Quality of sim. interpretation | 0 | 0 | 0 | 3 | **7** | 10 | 4.7 |

1 comment was left: *The translators were instructed in the covered topics so there were no problems when translating.*

**Q16. Are you satisfied with the quality of written translation of event materials?**

10 (83.3%) answers were given.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 low** | **2** | **3** | **4** | **5 high** | **Response Count** | **Average** |
| Quality of written translation | 0 | 0 | 0 | 3 | **7** | 10 | 4,7 |

No comments were left.

PART 3 OVERALL IMPRESSION

**Q17. Did the event disappoint, meet, or exceed your expectations?**

10 (83.3%) participants answered the question.

|  |  |  |
| --- | --- | --- |
| **Answer Options** | **Response Percent** | **Response Count** |
| Disappoint  | 0.0 | 0 |
| Meet  | **80.0** | **8** |
| Exceed | 0.0 | 2 |

**Q18. What did you like best about the event?**

No comments were left.

**Q19. What did you not like most about the event?**

1 comment was left: “*I have no objections.”*

### Q20. Do you plan to brief your colleagues about the event?

10 (83.3%) participants answered the question. And 100% of them responded “Yes”.

**Q21. How do you plan to brief your colleagues?**

Answered question –10 (83.3%).

|  |  |  |
| --- | --- | --- |
| **Answer Options** | **Response Percent** | **Response Count** |
| Share materials  | **90** | **9** |
| Make a presentation | 10 | 1 |
| Prepare a back-to-office report  | 30 | 3 |

1 comment was given: “*I am often a lecturer at seminars for employees of other state bodies and budget users at the state and local levels. It is an opportunity to talk about PEMPAL and use the knowledge gained at PEMPAL events.”*

**Q22. How much do you agree with the following statement?**

10 respondents (83.3%) answered this question. Average rating is positive.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Answer Options** | **1 not at all** | **2** | **3** | **4** | **5 completely** | **Response Count** | **Average** |
|  I will be able to apply the knowledge acquired at this event to my work  | 0 | 0 | 0 | 4 | **6** | 10 | 4,6 |

**Q23. How can you apply the acquired knowledge?**

2 comments were left.

1. *Use in the methodological base when making changes and in additions to the regulatory framework on the subject, promoting the reform of public finances in the country.*
2. *I will use the knowledge gained at this event the most when educating employees at the local level.*

**Q24. Overall, my satisfaction with the event was...**

Answered question – 10 (83.3%).

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **1 not satisfied** | **2** | **3** | **4** | **5** highly **satisfied**  | **Response Count** | **Average**  |
| 0 | 0 | 0 | 2 | **8** | 10 | 4,8 |

### Q25. If you have any other comments you would like to provide us, please provide them here.

No comments were left.

### *PART 4 RECOMMENDATIONS FOR THE FUTURE*

### Q26. Do you have any suggestions to improve the content, approach and other aspects of such events in future:

### No comments were left.