

## **PEM-PAL Treasury Community of Practice**

Workshop on
Use of Information Technologies in Treasury Operations – II

# Overview of the progress of FMIS implementation in the Europe and Central Asia Region

Cem Dener

Astana, Kazakhstan 27-29 September 2011

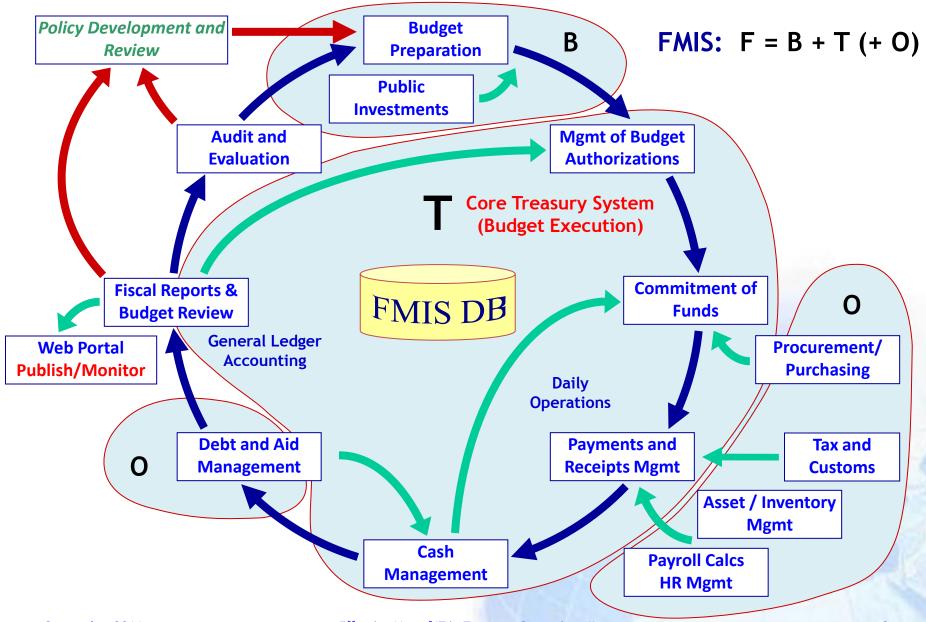


#### **Contents**

- FMIS terminology
- FMIS Study: 25 Years of WB Experience on What Works and What Doesn't
  - Key findings of the study, and FMIS prerequisites
  - Suggested FMIS design & implementation methodology
- Current status of ECA Treasury/FMIS projects
- **PEM-PAL Treasury CoP interests** 
  - Transition to integrated FMIS solutions
  - Integration of budget and treasury systems
  - Expansion of FMIS capabilities for spending units (web portals)
- Treasury CoP survey results



#### **FMIS Modules**





#### **FMIS Functions**

- Macroeconomic Forecasting
- Budget Preparation and Approval
- Core Treasury System
  - ► Expenditure Management
  - ► Revenue Management
  - ► Commitments / Purchasing
  - ► Cash / Fund Management
  - ► Asset / Inventory Management
  - ► Accounting (General Ledger)
  - ► Financial Reports
- Operational Support for SUs
- Internal Debt Management
- External Debt and Aid Mgmt.
- Personnel Database / Payroll
- Support for Auditing
- Web Publishing (Web Portal)

#### **Common Implementation Options**

LDSW / Existing Models

LDSW / COTS (including MTBF/MTEF, PBB, PIM)

COTS (max 10-15% customization)

- + Interface w banking system (TSA)
- + Interface w revenue collection
- + Interface w procurement agency

LDSW for Spending Units (via Web Portal)

LDSW / Interface with Debt Mgmt System

Interface with Debt Mgmt System

LDSW / COTS

Custom developed reports

**LDSW** 

[ COTS: "customized" Commercial-off-the-Shelf Software LDSW: Locally Developed Software TSA: Treasury Single Account ]



## **Contents**

FMIS terminology



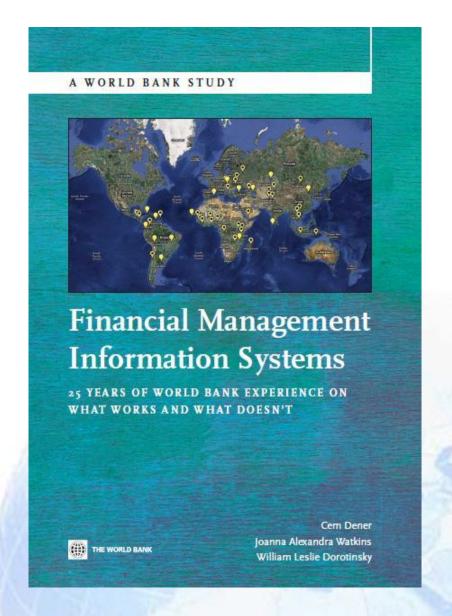
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# Financial Management Information Systems

25 Years of World Bank Experience on What Works and What Doesn't April 2011

#### **Objective**

In conjunction with the development of a new World Bank FMIS database in 2010, this World Bank Study seeks to identify trends in the design and implementation of FMIS solutions in World Bank funded projects (1984-2010), and share observed/reported achievements, challenges and lessons learned with interested parties.





## **FMIS Database**

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# WB Funded Treasury/FMIS Projects (1984-2011)

WBI	Funded Treasury/FMIS Projects	Closed	Active	Pipeline	Projects
Latin	America and Caribbean	26	6	1	33
1	Argentina	2			2
2	Bolivia	3			3
3	Brazil	2			2
4	Chile	2	1		3
5	Colombia	2	1		3
6	Ecuador	3			3
7	El Salvador	1	1		2
8	Guatemala	3			3
9	Honduras	2		1	3
10	Jamaica	2			2
11	Nicaragua	3	1		4
12	OECS countries		1		1
13	Panama		1		1
14	Venezuela, Republica Bolivariana de	1			1
Mid	dle East and North Africa	2	1	0	3
1	Algeria	1			1
2	Yemen, Republic of	1	1		2
Sout	h Asia	5	4	0	9
1	Afghanistan	3	2		5
2	Bangladesh		1		1
3	Maldives	1			1
4	4 Pakistan		1		2
54	countries	57	34	3	94

# **Key Findings of the FMIS Study**

- The political commitment and ownership of the borrower matter.
- Success depends on adequate preparation.
- ► FMIS priorities and sequencing should be addressed carefully.
- A focus on developing institutional capacity, early in the process, is crucial.
- FMIS implementation is complex enough to deserve a dedicated project.
- ► The type of FMIS solution influences implementation.
- ▶ The presence of an ICT expert in the World Bank Team is important.
- ► The total number and complexity of procurement packages influence project duration.
- ► FMIS projects disburse late due to large ICT contracts, completed at later stages.
- ICT related risks need to be clearly identified during project preparation.

## **Sign FMIS Contracts After These Steps**

#### **Functional aspects**

- Improvement of budget classification (key segments for funding source, organizational, functional, and economic classifications, program / project / activity codes)
- Development of a unified chart of accounts, integrated with budget (economic) classification
- Improvement of treasury single account operations (moving towards centralized TSA)
- Development of commitment control and monitoring mechanisms
- Establishment of cash management functions

#### Technical aspects

- Establishment of a secure countrywide communication network
- Preparation of system/data centers

#### **Human resources**

Presence of a core team of ICT specialists within PFM organizations

# **Using ICT Effectively in FMIS Projects**

Some of the instruments that can be used in FMIS projects to improve the reliability, cost effectiveness and accountability of information systems include:

- Using Electronic Payment Systems (EPS) for all government payments
- ▶ Benefiting from digital / electronic signature for all financial transactions
- Electronic records management
- Publishing the budget execution results and performance monthly on the web (effective use of web portals)
- Focus on the interoperability and reusability of information systems
- ► FMIS development and project management based on industry standards
- Using Free/Libre Open Source Software (FLOSS) in PFM applications



#### Suggested Methodology

#### FMIS Development Methodology

Years > 0

10

1. Identify the PFM reform needs of the government (What? Why?)



Assess PFM capacity & practices

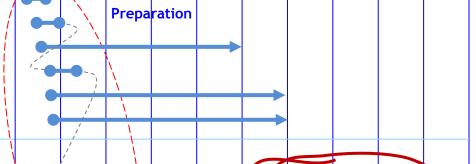
Develop PFM Reform Strategy

Advisory support for PFM reforms

Conceptual Design

· Assistance in PFM capacity building

· Coordination with other donors



2. Develop customized solutions

(How? Where? When?)

Assess existing ICT skills & resources

Develop ICT/e-Gov Strategy

System Design

• Technical Specifications [ ICB docs ]

· Assist in technical capacity building

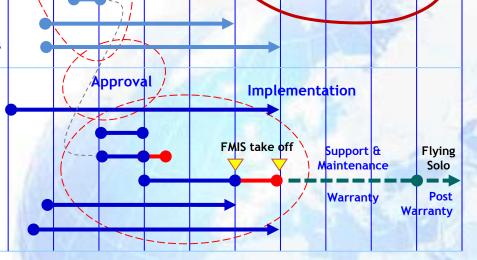
Coordinate w/ other e-Gov initiatives

FMIS design and implementation may take at least 6-7 years despite advances in technology

3. Strengthen capacity and implement project (Who?)



- Project Mgmt Group (PMG) and PIU
- Establish a countrywide network
- Procurement of ICT solutions [ ICB ]
- FMIS implementation
- · Capacity building & change mgmt
- Monitoring & Evaluation



Images: jscreationzs / FreeDigitalPhotos.net

#### PEM-PAL TCoP Workshop



### **Contents**

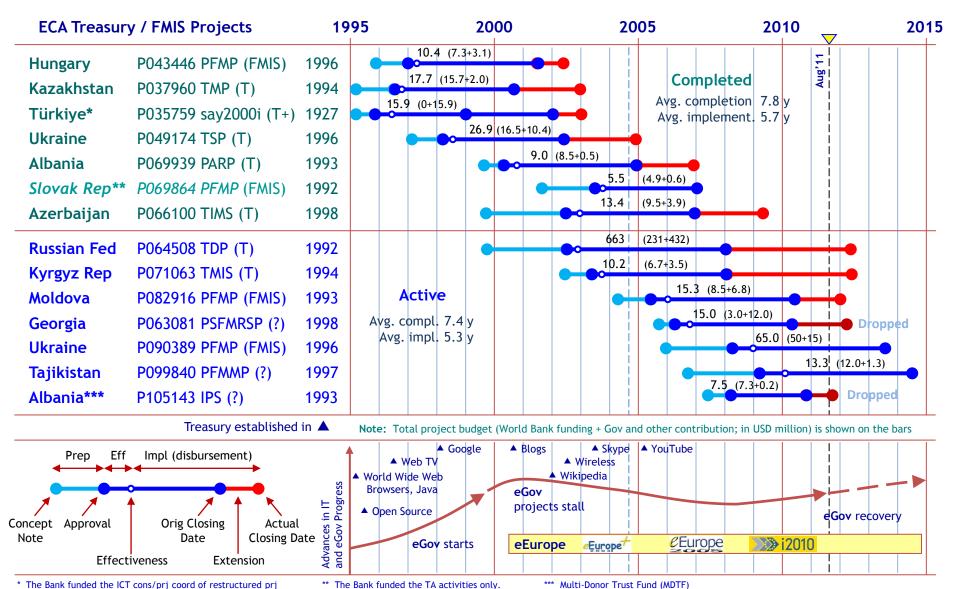
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#### **ECA Treasury/FMIS Projects**



## Summary of Progress in ECA Treasury/FMIS Projects

- ▶ Albania: Treasury System operational since Jan 2010. Transition to FMIS postponed (dispute in contract neg). Ongoing EC project for the expansion of Treasury system to selected SUs.
- ► Armenia: FMIS specs and bidding docs mostly completed. Preparation of a new project is in progress (approval is expected in 2011).
- ► Azerbaijan: Treasury system pilot tested and is being improved. Delay in the completion of roll-out.
- ► Georgia: The MoF decided to cancel FMIS procurement after demos. FMIS is expected to be developed based on improved in-house solutions by the MoF.
- ► Kazakhstan: FMIS design+impl was initiated in 2009.
- ► Kosovo: Treasury system would be expanded to all districts in 2010.
- ▶ Kyrgyz: Delay in FMIS impl (contract signed in 2009). Completion expected in mid 2012.
- ▶ Moldova: Delay in FMIS impl (contract signed in 2009). Completion expected in mid 2012.
- ▶ Russia: Treasury System roll-out initiated in Jan 2010 (FTAS active in 66 regions) and is expected to be completed in Oct 2011. Transition to integrated FMIS started in 2010.
- ► Tajikistan: Delay in the improvement of existing information systems, and the decision on FMIS. IT Center established. FMIS is expected to be operational in 2015.
- ▶ Ukraine: Delay in FMIS procurement. Contracts are expected to be signed in Nov 2011. Target FMIS go-live date is early 2013.
- ▶ Uzbekistan: Delay in FMIS procurement (announced in 2010).



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## Transition to Integrated FMIS

#### ► Trends in ECA countries:

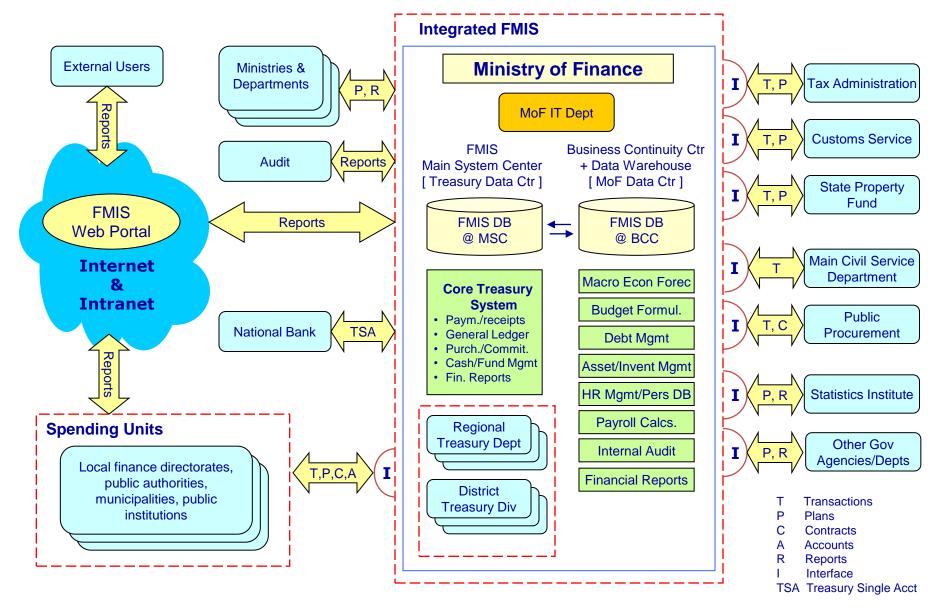
- PFM automation process starts with a core Treasury system, in general
- After successful operation of a countrywide Treasury system for several years, the next natural step is the integration of Budget and Treasury systems
- **B** + **T** integration includes necessary interfaces for data exchange with external information systems of the line ministries, central bank (and private banks), revenue collection agencies, social security agencies, etc.
- Other (O) PFM modules/systems are developed and/or interfaced with these core systems to create an integrated FMIS solution.

#### Possible options for the development of integrated FMIS:

- 1. Gradual expansion of FMIS modules around a core Treasury System
- 2. Integration of existing in-house developed PFM information systems
- 3. Introduction of full scale integrated FMIS



#### **An Integrated FMIS Model**



## Integration of Budget and Treasury Systems

## Why?

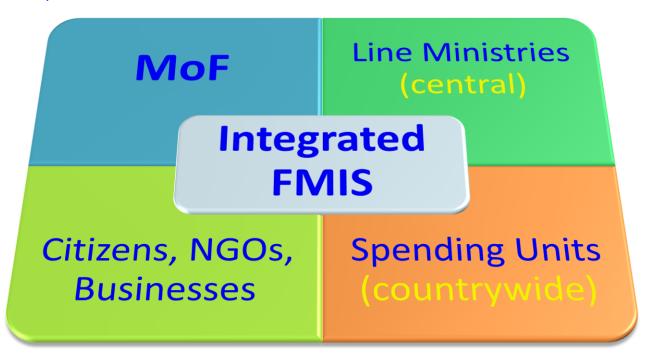
- Budget (preparation) and Treasury (execution) systems are integrated first, to:
  - ensure effective daily management of budget/treasury operations
  - improve budget performance monitoring and cash/commitment management
  - produce reliable accounting records, and timely, consistent reports
  - improve transparency/accountability (web portals for publishing results)

#### How?

- ► Technical and operational challenges of B+T integration can be reduced by:
  - properly integrating related application software solutions and databases
  - operating a shared data center and network (servers, network, services etc.)
  - harmonizing budget classification/chart of accounts for all budget levels
  - ensuring adequate secure access to all budget institutions (central and local levels) for planning, execution, monitoring and reporting

# Integrated FMIS = Collaboration + Communication

- ▶ Whenever FMIS and other PFM information systems share the same central database to record and report all daily financial transactions, offering reliable consolidated results for decision support, performance monitoring and web publishing, they can be referred to as an 'integrated' FMIS (or IFMIS).
- ▶ Integrated FMIS should be accessible to all stakeholders for effective collaboration, coordination and communication.



## **Support for Spending Unit Operations**

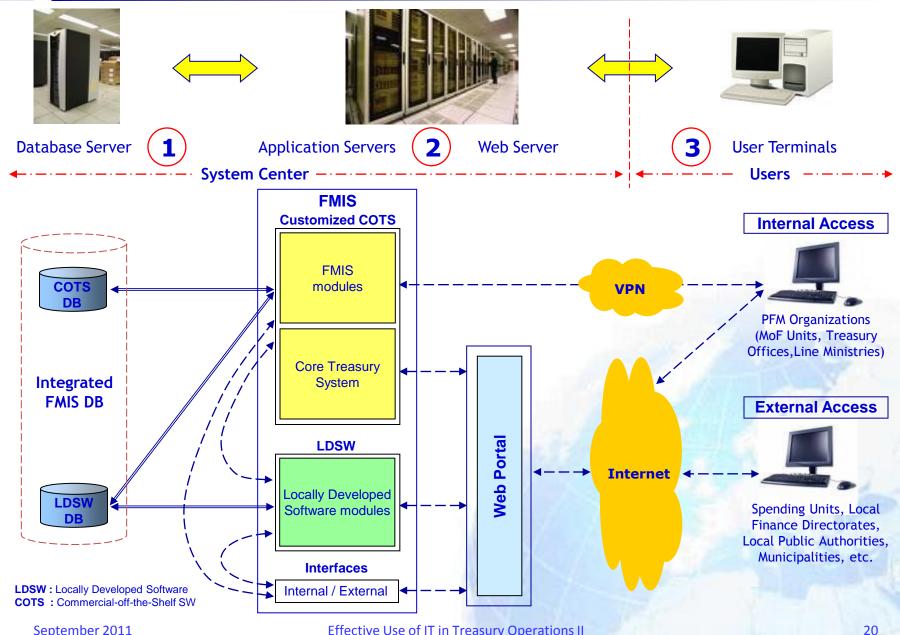
- ► Spending Units (SUs) usually perform the following PFM functions, which can be supported through centralized web-based FMIS solutions:
  - Budget preparation
  - Budget execution
  - Accounting and reporting
  - Asset / inventory management
  - HRMIS / payroll
  - Procurement
  - Performance monitoring
  - Other sector specific operations

#### Modes of SU operations:

- Manual
- Separate software solutions
- Ministry specific applications
- Connection to centralized FMIS (usually through a web portal)
- ► There are two common ways to support SU operations through a centralized web-based FMIS solution:
  - Web portal access (secure connection via Internet or intranet)
  - Direct access (through secure intranet) <>< costly and more difficult</p>
- ► Web portals can also be used to facilitate the communication between the SUs and the line ministries/agencies they are subordinated.



#### Web-based FMIS Solution



## **How to Provide Secure Access to Spending Units?**

- ► Web Portal is the most popular choice to provide cost-effective, secure access to Spending Units with adequate internal controls:
  - overall system controls (financial control, accounting control, audit)
  - transaction level controls (correct processing, accurate recording, and reliable audit trail)
  - user access controls (authentication of all users through user ID/password, token/security key, or other means)
- ▶ Web Portal should provide license free access to unlimited number of SU users for PFM operations. Most of the web portals based on open source content management systems provide such opportunities.
- ▶ In general, unlimited number of FMIS users with specific roles and responsibilities can be defined. However, only a specific number of system users will have the right for simultaneous (concurrent) access to web based FMIS modules. Such concurrent user licenses are perpetual.

## **Security of FMIS Solutions**

#### Secure web-based FMIS solutions should provide the following capabilities:

- creating log files for all transactions (including user and workstation info)
- using digital signature for user identification and authorization
- recording the IDs of all users involved in each transaction
- restricted access to databases and source code
- avoid modification of financial data (except correction transactions of the system)
- detection, reporting, and investigation of unauthorized access to data
- measures to prevent accidental deletion or misuse of data
- a security management system capable of creating user security profiles, and controlling access to data and functions based on these profiles
- single sing-on to provide access to relevant FMIS modules according to authorizations
- limiting the number of unsuccessful/unauthorized attempts for a particular operation
- audit trail (including unsuccessful/unauthorized attempts to access the system)
- establish a secure data center containing all key FMIS components and databases
- establish a business continuity center (for disaster recovery and backup)



### **Contents**

- FMIS terminology
- FMIS Study: 25 Years of WB Experience on What Works and What Doesn't
  - Key findings of the study, and FMIS prerequisites
  - > Suggested FMIS design & implementation methodology
- Current status of ECA Treasury/FMIS projects
- PEM-PAL Treasury CoP interests
  - Transition to integrated FMIS solutions
  - Integration of budget and treasury systems
  - Expansion of FMIS capabilities for spending units (web portals)



Treasury CoP survey results



#### Survey Results - 1

Treasury (Budget Execution) Systems:

Technology architecture & Current status

Treasury Systems Tech Arch\Status	Operational countrywide	Operational (central level)	Implementation in progress	Designed, not implemented	No Treasury System	Other status	Total
Centralized (web-based)	ALB, ARM, KAZ, RUS, TUR	SRB	KGZ, MDA	UKR		AZE	10
Decentralized (client-server)	BLR, MKD	HRV					3
Not designed yet						TJK	1
Other architecture							0
Totals	7	2	2	1	0	2	14

# **Budget Preparation Systems:**

Technology architecture & Current status

Budget Systems Tech Arch\Status	Operational countrywide	Operational (central level)	Implementation in progress	Designed, not implemented	No Budget System	Other status	Total
Centralized (web-based)	ALB, MDA, TUR		MDA, KGZ	RUS, UKR			7
Decentralized (client-server)	BLR, KAZ	HRV, SRB					4
Not designed yet					AZE	ARM	2
Other architecture						TJK	1
Totals	5	2	2	2	1	2	14

Treasury and Budget: Daily data exchange & Sharing a data center

	Daily data exchange	Shared data center
Yes	BLR, HRV, KAZ, MDA, RUS, TJK, TUR, UKR	ALB, BLR, HRV, KAZ, KGZ, MDA, SRB, TJK, UKR
No	ALB, ARM, AZE, KGZ, MDA, SRB	ARM, AZE, MDA, RUS, TUR

September 2011 24



#### Functionality of existing/planned PFM information systems of the MoF/Treasury

FMIS Modules \ System Solutions	Separate Software	A component of FMIS
Macro Economic Forecasting	HRV (P), KAZ (O), KGZ (P), MDA (P), MKD (P), RUS (-), SRB (-), TJK (O)	ALB (O), ARM (P)
Public Investment Planning	KAZ (O), KGZ (P), MKD (P), RUS (-), SRB (-), TJK (O)	ALB (O), ARM (P), BLR (O), HRV (O), MDA (P)
<b>Budget Preparation</b>	KAZ (O), MKD (O), SRB (O), TJK (O)	ALB (O), ARM (P), BLR (O), HRV (O), KGZ (P), MDA (P), RUS (P)
Budget Execution (Treasury) System		
Management of Revenues	AZE (O), MKD (O), TJK (O)	ALB (O), ARM (P), BLR (-), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (O), SRB (O)
Commitments / Purchasing	AZE (O), MKD (O)	ALB (O), ARM (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (P), SRB (O), TJK (P)
Mgmt of Expenditures / Payments	AZE (O), MKD (O), TJK (O)	ALB (O), ARM (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (O), SRB (O)
Cash / Fund Management	AZE (O), MKD (O)	ALB (O), ARM (P), BLR (O), KAZ (O), KGZ (P), MDA (P), RUS (O), SRB (O), TJK (P)
General Ledger	AZE (O), MKD (O)	ALB (O), BLR (O), KAZ (O), KGZ (P), MDA (P), SRB (O), TJK (P)
• Financial Reports	AZE (O), MKD (O), TJK (O)	ALB (O), ARM (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (O), SRB (O)
Asset / Inventory Management	AZE (O), BLR (O), HRV (O), KGZ (P), MKD (O), SRB (O)	ALB (O), KAZ (O), RUS (P), TJK (P)
Internal Debt Management	ALB (O), AZE (P), HRV (O), KGZ (O), MKD (O), MDA (O), SRB (-), TJK (O)	ARM (P), BLR (O), RUS (P)
External Debt and Aid Mgmt	$ALB\;(O),AZE\;(P),KGZ\;(O),MKD\;(O),MDA\;(O),SRB\;(-),TJK\;(O)$	ARM (P), BLR (O), RUS (P)
Personnel Database (HRMIS)	ALB (P), AZE (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MKD (O), SRB (O),	RUS (P), TJK (P)
Payroll Calculations	ALB (P), AZE (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MKD (O), SRB (O),	ARM (P), RUS (P), TJK (P)
Support for Auditing	AZE (P), KAZ (O), KGZ (P)	ALB (O), ARM (P), BLR (P), RUS (P), TJK (P)
Support for Spending Units (web portal)	MKD (P)	ARM (P), BLR (P), KAZ (O), KGZ (P), MDA (P), RUS (O), TJK (P)
Data Warehouse (Mgmt Info System)	AZE (P), MKD (O), SRB (P)	ARM (P), BLR (P), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (O), TJK (P)

**Responses from 11 ECA countries** 

(O): Operational/In use

(P): Planned

(-): No response

#### Functionality of existing/planned PFM information systems of the Line Ministries/Agencies

FMIS Modules \ System Solutions	Separate Software	A component of FMIS	
Budget Preparation	ALB (O), MKD (O), SRB (O), TJK (O)	ARM (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (P)	
Budget Execution (payments/revenues)	AZE (O), MKD (O), TJK (O)	ALB (O), ARM (P), BLR (O), HRV (O), KAZ (O), KGZ (P), MDA (P), RUS (O), SRB (O)	
Accounting and Reporting	AZE (O), KAZ (O), MDA (O), MKD (O)	ALB (O), ARM (P), BLR (O), HRV (O), KGZ (P), RUS (O), SRB (O), TJK (P)	
Asset / Inventory Management	BLR (O), KAZ (O), KGZ (P), MKD (O), MDA (O), SRB (-)	ALB (P), ARM (P), RUS (P), TJK (P)	
Personnel Database (HRMIS)/Payroll	ALB (P), BLR (O), HRV (P), MKD (O), SRB (O)	KAZ (O), KGZ (P), RUS (P), TJK (P)	
Purchasing/Procurement	ALB (O), AZE (O), BLR (P), KAZ (O), KGZ (P), MDA (-), SRB (-)	ARM (P), RUS (P), TJK (P)	
Performance Monitoring	BLR (P), KAZ (O), KGZ (P)	ARM (O), RUS (P), TJK (P)	
Other		BLR (O)	

Responses from 11 ECA countries (O): Operational/In use (P): Planned (-): No response

#### Mode of Spending Unit information exchange with centralized PFM systems

			Central Level		Ī	Regional Leve	el		Local Level	
		Direct	Web Portal	Other	Direct	Web Portal	Other	Direct	Web Portal	Other
ALB	Albania	· ·	_	have access to gh treasury dist	•	ystem yet. They	execute the bu	dget and take t	he information	regarding
ARM	Armenia	Information e	xchange throug	h a <b>Web Portal</b>	is in implemen	tation stage.				
AZE	Azerbaijan	+								via Local Treasury
BLR	Belarus	Other: There	are remote wor	k places in budg	get entities					
HRV	Croatia	+					Integrated Solution			
KAZ	Kazakhstan		+			+			+	
KGZ	Kyrgyz Rep.		+			+			+	
MKD	Macedonia	+			+					
MDA	Moldova		+			+			+	
RUS	Russian Fed.		+			+			+	
SRB	Serbia	+								
TUR '	Turkey		+			+			+	
TJK	Tajikistan	Other: All uni	ts work in stand	alone mode						
UKR	Ukraine		+			+			+	

**Responses from 14 ECA countries** 

**Direct:** Internal access to a centralized system

Web Portal: External access to a centralized system via portal



## **Survey Results - 5**

#### Spending Unit access (web portal/other) & User authentication options

	Spending Unit Access				Type of Authe	entication	
Responses Countries	Web Portal	Other	Web Portal Functionality	User ID / Password	Token / Security Key	Other	No Authentication
ALB Albania		✓		✓			
ARM Armenia	✓		Budget Execution, Accounts, Procurement		✓		
AZE Azerbaijan		✓					✓
BLR Belarus		✓					✓
HRV Croatia		✓					✓
KAZ Kazakhstan	✓		Payments, Procurement		✓		
KGZ Kyrgyz Rep.	✓		Budget Preparation and Execution	✓			
MKD Macedonia		✓					✓
MDA Moldova	✓		Budget Preparation and Execution		✓	✓	
RUS Russian Fed.	✓		Payments, Accounts, Procurement		✓		
SRB Serbia		✓	Payments, Accounts, HRMIS/Payroll		✓		
TUR Turkey	✓		Payments, Assets HRMIS/Payroll		✓		
TJK Tajikistan		✓					✓
UKR Ukraine	✓		Payments, Assets HRMIS/Payroll		✓		
Totals	7	7		2	7	1	5

#### **Information Security Challenges**

Responses Countries	Is there a unit responsible for information security?	Information Security Challenges
ALB Albania	✓	<ul> <li>Digital signature</li> <li>Implementation of separate auditing system</li> <li>Strengthening secure access in the treasury system during the extension of the TS</li> </ul>
ARM Armenia	✓	
AZE Azerbaijan	-	
BLR Belarus	-	<ul> <li>Identification of electronic document (удостоверение электронного документа)</li> <li>Using transmission channels of common use</li> </ul>
HRV Croatia	-	<ul> <li>Public key infrastructure issues</li> <li>Data transfer using security certificates</li> <li>Sharing login data among users</li> </ul>
KAZ Kazakhstan	✓	<ul> <li>No issues. There are three levels of protection (security) – technical, program, and organizational, which are updated regularly</li> </ul>
KGZ Kyrgyz Rep.	-	
MKD Macedonia	-	<ul> <li>Defining user roles and program access</li> <li>Using VPN</li> <li>Using cryptography for entering the payment orders</li> </ul>
MDA Moldova	✓	Delegation of accounts
RUS Russian Fed.	✓	
SRB Serbia	-	
TUR Turkey	✓	
TJK Tajikistan	-	
UKR Ukraine	✓	

#### **User Access Management and Audit Trails**

Responses Countries	Is "audit trail" enabled during daily operations?	Is there a unit for managing system user registration?	Are system user roles/access levels defined?
ALB Albania	✓	✓	✓
ARM Armenia	-	✓	✓
AZE Azerbaijan	-	✓	✓
BLR Belarus	✓	✓	✓
HRV Croatia	-	✓	✓
KAZ Kazakhstan	✓	✓	✓
KGZ Kyrgyz Rep.	-	-	-
MKD Macedonia	✓	-	✓
MDA Moldova	✓	✓	✓
RUS Russian Fed.	✓	✓	✓
SRB Serbia	✓	✓	✓
TUR Turkey	✓	✓	✓
TJK Tajikistan	-	-	✓
UKR Ukraine	✓	✓	✓

#### **Monitoring User Access and Segregation of Duties**

Responses Countries	Is Segregation of Duties implemented between the development and production environments?	Do you monitor privileged access to information systems?	Is there any periodic role review in place?
ALB Albania	✓	✓	✓
ARM Armenia	✓	✓	✓
AZE Azerbaijan	✓	✓	✓
BLR Belarus	✓	✓	✓
HRV Croatia	✓	✓	✓
KAZ Kazakhstan	✓	✓	✓
KGZ Kyrgyz Rep.	✓	-	-
MKD Macedonia	-	-	-
MDA Moldova	✓	✓	✓
RUS Russian Fed.	✓	✓	✓
SRB Serbia	✓	✓	✓
TUR Turkey	✓	✓	✓
TJK Tajikistan	-	-	-
UKR Ukraine	✓	✓	✓

#### **IT Assessment / Audit**

Responses Countries	Has any IT Audit performed (systems & organization)?	Date of the last IT Audit	Framework for planned/completed IT Audit
ALB Albania	Yes	Dec 2009 - Feb 2001	COBIT
ARM Armenia	Planned		
AZE Azerbaijan	-		
BLR Belarus	Planned	2012	ITIL
HRV Croatia	Yes	2005	ITIL
KAZ Kazakhstan	-		
KGZ Kyrgyz Rep.	Yes	May - Jun 2011	IT Security audit
MKD Macedonia	Yes	Mar - May 2011	Internal Control
MDA Moldova	Planned		
RUS Russian Fed.	Planned	2011	COBIT + Other
SRB Serbia	-		
TUR Turkey	Yes	Jun - Aug 2010	COBIT
TJK Tajikistan	-		
UKR Ukraine	Yes	2007	COBIT

#### **Key Information Technology Challenges**

_	
Responses Countries	Information Technology Challenges
ALB Albania	<ul> <li>Rehabilitation of the Main System Centre (in progress)</li> <li>Treasury System server capacity increase</li> <li>Upgrading network and security equipment</li> <li>IT training</li> </ul>
ARM Armenia	
AZE Azerbaijan	
BLR Belarus	<ul> <li>Hardware (techniques) existence and backup</li> <li>Information interoperability (информационное взаимодействие)</li> <li>Security of information resources</li> <li>Competence of designers (programmers)</li> </ul>
HRV Croatia	<ul> <li>Lack of skilled IT staff and inadequate funding for IT systems</li> <li>Operating different IT systems - exchange of data, more authorization systems</li> <li>Lack of up to date documentation about existing systems</li> </ul>
KAZ Kazakhstan	
KGZ Kyrgyz Rep.	<ul> <li>User access , role and password management</li> <li>Change management</li> </ul>
MKD Macedonia	
MDA Moldova	Competence of personnel
RUS Russian Fed.	<ul> <li>Integration of fragmented information systems</li> </ul>
SRB Serbia	
TUR Turkey	<ul> <li>Integration of fragmented information systems</li> </ul>
TJK Tajikistan	
UKR Ukraine	<ul> <li>Integration of fragmented information systems</li> </ul>

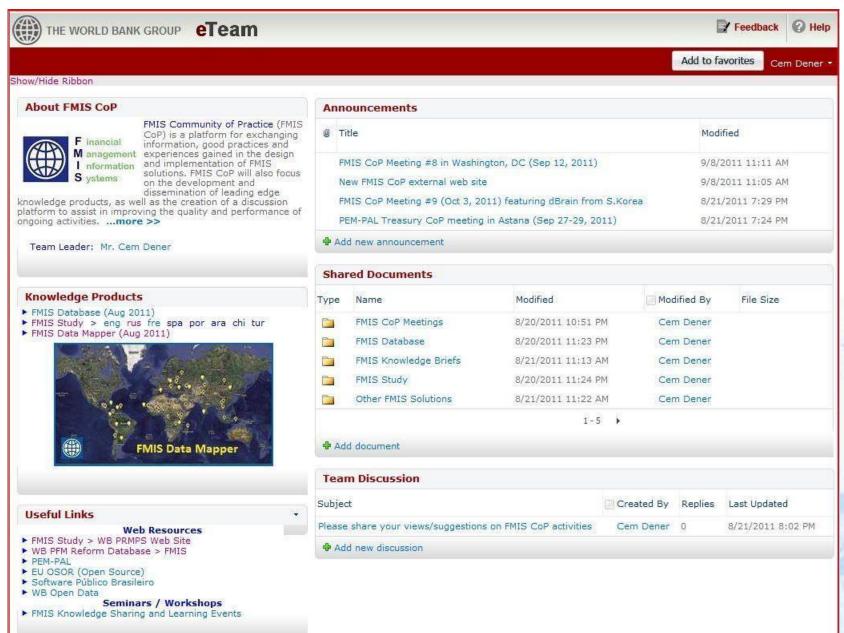


# **Thank You**

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#### **FMIS CoP Web Site**



## **FMIS Data Mapper on Google Maps**

#### **FMIS** The Financial Management Information System (FMIS) projects funded by the World Bank (1984-2010) 46 views - Public Created on Oct 4 - Updated 36 minutes ago Rate this map - Write a comment Burkina Faso ... P000301 [ T ] Public Institutional Development Project Status .... Burkina Faso ... P078596 [T] Administration Capacity Building Project Status ... Cape Verde ... P057998 [ F ] Public Sector Reform And Capacity Building Project Congo, Democratic Republic of ... P104041 [T] Enhancing Governance Capacity Status ....... Act Gambia, The ... P057995 [ F ] Capacity Building for Economic Management Prj S Gambia, The ... P117275 [ F ] Integrated Financial Management Information Systematics (Integrated Financial Management Information Systematics)

Ghana ... P045588 [ F ]
Public Financial Management Technical Assistanc

Ghana ... P120942 [ F ]
e-Ghana (Additional Financing) Status .......: Activ

Kenya ... P066490 [ F ]
Public Sector Management Technical Assistance F

Kenya ... P090567 [ F ]
Institutional Reform and Capacity Building Technics

Liberia ... P109775 [ F ]
Public Financial Management - IFMIS Status ......

Madagascar ... P074448 [ F ]
Governance and Institutional Development Project :

Madagascar ... P103950 [ F ]
Governance and Institutional Development Project I





#### **FMIS Data Mapper**



